A new single unified policy for SMEs

In association with Composite Legal Expenses, First Recovery Professional Edition is a unique risk management insurance policy which combines three essential elements to provide complete peace of mind:

- ◆ All organisations should have a Disaster Recovery Plan. BRIO (Business Recovery Information Online) is the industry's easiest to use and most powerful DR planner — delivered direct to your phone.
- More than 10,000 customers across the UK rely on First Recovery to provide emergency DR services, so when the worst happens, real help is available within one working day.
- In the aftermath of a major loss our fully-qualified experts will handle all aspects of the preparation, submission and negotiation of a claim. Professional fees are met by the Policy when activated by a loss greater than £25,000 and/or a First Recovery mobilisation, and is most suited to organisations with a turnover up to £25m.



First Recovery Ltd is the UK's #1 disaster recovery services company.

We are an independent, UK-based specialist provider of disaster recovery services, authorized and regulated by the Financial Conduct Authority and registered under the Data Protection Register. Insurances are underwritten by 'A'-rated carrier AmTrust.

Our services are also available embedded in partner insurer policies from AIG Europe Limited, Amlin Insurance, Aspen Risk Management, QBE Europe, Travelers Insurance Group and Zurich Insurance plc.



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When disaster strikes



Insured's own loss assessor









Plan for a disaster





Insured's own loss assessor



BUSINESS RECOVERY INFORMATION ONLINE

- simple-to-use, powerful, full-featured online disaster recovery planning
- accessed via YOUR branded app* from any smartphone/tablet
- direct staff to specified actions
- share critical information
- plan to survive

* subject to volume commitmen

2 AT LOSS

AWARD-WINNING EMERGENCY DISASTER RECOVERY

- DAY ONE provision of office space for up to 12 staff in one of more than 500 centres across the UK - minimum one month
- IT network delivered, installed, commissioned
- email and internet service reinstated
- help in reinstating backed-up data
- telecoms services redirected

3 POST LOSS

PROFESSIONAL FEES LOSS RECOVERY

- 24/7 countrywide response
- immediate access to professional advice
- preparation and claims submission
- support throughout the claim
- deployment of professionally qualified personnel
- underwritten by A-rated insurer
- rigorous pursuit of interim payments
- immediate advice on loss mitigation and business recovery