



 **FIRSTRECOVERY**

When the worst happens we guarantee to set you up in a recovery centre within 24 hours

Our partners:





Get back up and running in 24 hours

One of the most worrying aspects of running a business is thinking about what might happen if there is a disaster.

Disaster can strike any company, big or small, at any time. It could be from a number of incidents, e.g. storm, flooding, fire, theft, quality control failure or a terrorist incident. Such incidents can put companies out of business for long periods of time. How quickly a company can get back up and running can determine whether that company is around in the long term.

Introducing First Recovery

Whilst insurance companies do everything they can to help their customers, there is very little they can do within the first 24 hours to physically get their customers back up and running.

This is where First Recovery can help.

With First Recovery's help, it's business as usual. To your customers and the rest of the outside world it is as if nothing happened

80% of businesses don't recover after a disaster

If you were to experience a disaster it would be the most worrying and stressful time for you. First Recovery works to get you back up and running quickly.

We bring physical presence to insurance at the time you most need support and reassurance. Our team are all experienced specialists who bring calm and organisation to chaos

Who is First Recovery for?

- All SMEs with 5 – 200 employees
- Offices, manufacturing, surgeries, distribution/logistics – any company which relies on an administration/operations centre
- Companies that need a recovery centre quickly when a disaster event occurs



People never expect the worst to happen and don't prepare for it

If a disaster happens it can have an absolutely devastating effect on your business

- 80% of businesses without an Emergency Disaster Recovery plan will not survive a disaster
- It often isn't because of the disaster event itself, but because of the time it takes for the business to get back on its feet. This is especially true of small and medium sized businesses
- Competitors will strike. We know of businesses whose competitors, like vultures circling, were talking to their customers within hours of disaster striking
- Most businesses underestimate the cost of business interruption and therefore don't adequately prepare themselves for such an eventuality



First Recovery supports your business

To the outside world it's as if nothing has happened



Recovery Centre set up within 24 hours – ready for business

First Recovery gets you back up and running quickly if disaster strikes

- We fill the gap that isn't covered by insurance companies to get businesses back on their feet in the first critical days following a disaster event
- We can get you back on line in a recovery centre within 24 hours
- We offer 500 standby centres UK-wide – ready to be used when you need them
- Experienced, trained professional Disaster Event Managers (DEM) attend site the same day if called before midday
- DEM take the stress and hassle away from you. They co-ordinate and arrange:
 - temporary office space (minimum one month)
 - IT installation – up to 24- station PC network, connection to internet
 - Your business domain email reinstated, customer data uploaded/hot server connection
 - Telecoms redirected to temporary site
- First Recovery pays for everything – you may not be in a position to pay to secure necessary premises and IT provisions with experienced staff. None of these costs are passed on to you.



Benefits of using First Recovery

- Peace of Mind
- Less disruption to your business - communication streams back up and running/open for business within 24 hours, leading to less down time
- Enables you to prioritise immediate actions and strategy
- You can answer calls, take orders, answer tenders etc with no delay
- Local service – usually within a 5 mile radius of your business
- We are ready to help when you need it. First Recovery regularly check their IT and PC resources to ensure they are ready and will work properly when needed.

“ By lunchtime the next day First Recovery had successfully installed in the new premises access to email, internet, telephones and operating systems ”
- recovered client, Beverley, Yorks

First Recovery provides your business with an emergency disaster recovery centre within 24 hours

“ ...it was brilliant to have First Recovery take charge and organise us to the extent that we were up and running so quickly... - recovered customer, Birmingham ”

“ Excellent service! – recovered customer, Leicester ”



100% success rate of creating a recovery centre within 24 hours of notification

Contact Us

Head Office

First Recovery Ltd
148 Leadenhall Street
London
EC3V 4QT

T: +44 (0) 207 410 7499
E: info@firstrecovery.co.uk

www.firstrecovery.co.uk

Operations Centre

Unit 4, The Old Mill
Reading Rd. Pangbourne
Berkshire
RG8 7HY

First Recovery Ltd is authorised and regulated by the Financial Conduct Authority No. 564144